



Hotmail

Bringing you news and updates from the Conference team at the University of Kent

Spring 2009

Kent's accommodation is the best

At the annual Group Travel Awards held in June, staff from the Conference Office scooped the award for 'Best University Accommodation for Groups'. The awards recognise the very best suppliers to the group travel industry and the prestigious award won by the University is judged on visitor feedback.

(from left: Patrick S Bradley, Jan Elliott, Kevin Stuckey, Rachel Walmsley, Katie Wells and Sheena Butterworth)



Lambeth Conference 2008

From 16th July to 4th August 2008, one of the largest and most complex events to take place in the UK was held at the University of Kent. The **Lambeth Conference** is the meeting of the archbishops and bishops of the Anglican Communion which takes place every 10 years and was first held in 1867.

Having spent several years planning the event, on the 16th July, Kevin Stuckey and his team finally welcomed over 1500 delegates, press/media, exhibitors, translators, staff and technical crew, for the 3-week event.

A huge 'big top' marquee was erected on one of the University's car parks to provide the main venue for the conference, with staging, comprehensive audio visual and simultaneous translation facilities. The University's Sports Centre was transformed to house the spouses' conference and exhibition, both of which ran parallel to the main event.



During the event Kent Hospitality provided:

- 87,000 breakfasts, lunches and dinners
- 63,000 cups of tea and coffee
- 3500 ID cards which included delegate photographs
- 3000 PC Logins
- 153 meeting and breakout rooms
- 9600 bed linen changes
- 21,000 room services

Kent Hospitality awarded 3 and 4 star rating

The University of Kent's accommodation has just been awarded a **3 star** campus rating, with Purchas Court in Park Wood achieving a **4 star** rating from VisitBritain.

One feature of the standard is that the key areas of the accommodation, in terms of cleanliness, hospitality, bedrooms, bathrooms and breakfast, must be of an equivalent quality to the overall rating awarded.

The Assessor said that 'the campus accommodation is well maintained and regularly upgraded and refurbished to provide comfortable facilities for students and guests alike'.



In brief



Sheena turns 40 as a graduate!

Sheena Butterworth, Conference Executive, celebrated her 40th birthday in October. Having worked in the conference office for 14 years, Sheena recently complemented her wealth of knowledge and experience with a Master's Degree in Conference Management.



New Chairman for Venuemasters

Kevin Stuckey, Residences and Conference Manager, has recently been appointed Chairman of Venuemasters.



Venuemasters is a marketing consortium that represents the commercial activities of 80 academic venues across the UK, promoting their facilities for meetings, group accommodation and short breaks.

New Team Member

Katie Wells has been appointed Conference & Hospitality Co-ordinator, after working alongside the conference team during the Lambeth Conference. Prior to joining Kent Hospitality, Katie worked at Eastwell Manor Hotel in Kent.



Venuemasters Annual Conference 2008

The Conference and Annual General Meeting took place 5-7 November 2008 in Loughborough. The theme of the conference was 'Sales and Marketing – making the most of every pound you invest'. Kevin Stuckey, Jan Elliott, Patrick Bradley and Katie Wells attended and enjoyed a wide range of seminars, workshops and social events. Highlights were keynote speaker, Geoff Burch, from TV's 'All over the shop' and the Annual Venuemasters Marketing Awards, which acknowledged best practice in the Industry.



Kent Hospitality Website

Kent Hospitality website will shortly be re-launched. Please take a look at: www.kent.ac.uk/hospitality/

One of the features of the website is a direct link for people wishing to book on-line bed and breakfast accommodation at the university during the easter and summer vacations. Visit: <http://kenthospitality.kent.ac.uk/ShortBreaks/BnB/step1.aspx>



Kent goes to Poland!!

Jan Elliott, Events Co-ordinator, and Sheena Butterworth represented the University of Kent, at Poland's largest tourism exhibition TOUR SALON which was held in Poznan, 16-18 October 2008.

Tour Salon is both a business-to-business event and an exhibition featuring tourist destinations and attractions.

Visitors attended from all regions of Poland and included travel agencies, tour operators, tourist organisations and associations.

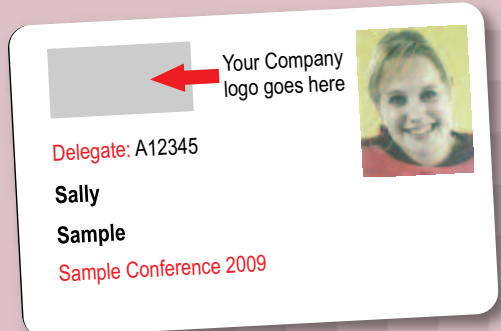
Event Management Services

Arranging a conference is a very time consuming exercise. Why not let the team of conference and event specialists at the University of Kent handle the project for you. From on-line delegate registration and event management to simply managing the help desk, we offer a range of services to suit all.

- Dedicated event websites
- On-line delegate registration
- Processing delegate payments
- Accommodation/catering on and off site
- Audio-visual arrangements
- Exhibition management
- Social programmes
- Rooming lists and delegate reports
- Welcome packs
- Delegate badges
- Help desk support
- Delegate certificates of attendance

Let the KENTOne card help you

We already successfully provide ID cards for around 18,000 students and staff at the University of Kent, Canterbury and are now



expanding our KentOne brand by offering an ID card bureau service to third parties. This will include an external personalised service where ID cards can be tailored and produced to meet specific requirements of individual conferences and businesses. We can also provide cards for your company's employees.

For further information, please contact your event organiser on (+44) 1227 828000 or hospitality-enquiry@kent.ac.uk

You can also visit our website at www.kent.ac.uk/hospitality/

New and upgraded facilities



Woolf Conference Centre

A new purpose-built conference centre has opened at the university and boasts a lecture theatre, six seminar rooms and 544 bedrooms. The new complex has been named 'Woolf College' in honour of one of the major English novelists and public intellectuals of the twentieth century. The Woolf lecture theatre has a capacity of 480 and the seminar rooms hold 20-40 delegates. The Conference Centre is available for bookings during the month of April/early May and mid-June to mid-September.



The Beagle Restaurant, Darwin College

The Beagle Restaurant, with its dramatic blue lighting, wooden flooring and etched glass windows, seats 24 guests. The menu, which changes regularly, is sourced from the freshest and most natural Kentish products.



K Bar, Keynes College

K Bar sells sandwiches, pizzas and light snacks and is the ideal venue for those who wish to relax and watch sport. The numerous plasma screens show the main sporting events each day.



A lounge area has been created close to the main bar for those who wish to relax in comfortable surroundings.

Mungo's Bar and Bistro, Eliot College

After a total refurbishment, Mungo's was re-opened in Summer 2008. The outlet's stunning new look and great menu have proved to be a huge success with both students and conference guests. Customers seem particularly taken with the extensive range of desserts on offer!



Dolche Vita Restaurant, Keynes College

Dolche Vita has been refurbished and offers catering facilities centred solely on customer choice. The menu is arranged in such a way that diners can choose the ingredients that make up their meal. The unit is a 'theatre view' area so that customers can watch their food being prepared.



Brabourne Lecture Theatre and Atrium Foyer, Keynes College

With a capacity of 360 and equipped with the very latest in audio-visual technology, the Brabourne lecture theatre is adjacent to 9 recently refurbished breakout rooms holding 30-100 delegates. The glass atrium foyer located immediately outside the lecture theatre is ideal for refreshment breaks, buffet lunches and exhibition space.



Darwin Conference Centre

Darwin Conference Suite is one of the most flexible meeting and function suites in the region. With its moveable sound proofed walls, the suite is available as one large meeting area for up to 300 or as three smaller suites for up to 100 delegates. The suite is also available for dinner/dances and seats a maximum of 200 guests. Free parking on site.



2009 will see the complete refurbishment of 30 self-catering houses in Farthings Court, Park Wood Village. This work will include new windows, doors, furniture, carpets, kitchens and complete redecoration.

Leisure time facilities

Kent Hospitality, The University
Canterbury, Kent CT2 7LX, UK

T: 01227 828000
F: 01227 828019
E: hospitality-enquiry@kent.ac.uk
www.kent.ac.uk/hospitality/

At the University of Kent

When planning and organising your stay at the University, why not include entertainment with a night (or more!) to remember for your guests?

Under the one roof of "The Gulbenkian", you will find a newly refurbished 290-seat independent **Cinema** offering a wide choice of British and foreign films shown in London but not otherwise available in the region; an intimate **Theatre** seating 340 with a diverse, contemporary and innovative programme of performing arts and a vibrant **Café Bar** offering a varied selection of meals, snacks and drinks throughout the day and evening. The ideal place to meet and relax within walking distance!

With enough notice, we would be delighted to program a film tailored to your party or event's particular requirements. Alternatively, we would be equally happy to organise a block booking for your group to see any scheduled movie or any of our Theatre shows or concerts. The Funny Side **Comedy Club**, every last Wednesday of the month,

offers a great opportunity to socialise and let your hair down in the convivial atmosphere of the Café Bar. Let comedians from the London circuit and Edinburgh Festival tickle your funny bone!

Check our website at www.gulbenkiantheatre.co.uk for the latest programme, or contact Dee Ashworth on 01227 827677 to discuss how the Gulbenkian can add entertainment and fun to your stay at the University of Kent.

Kent's **sports facilities** include two multi-purpose halls, squash courts, cricket nets, a climbing wall, around 40 fitness classes every week, a superb dance studio, a gym and cardio theatre, outdoor tennis/netball courts, playing fields, an artificial '3G' football pitch, a multi-use sand dressed pitch and a beach volleyball court.

A new £2.5 million Sports Pavilion is currently being built and is due for completion by June 2009.

Check our website at www.kent.ac.uk/sports/ or contact Jacquie Edwards on 01227 823073

Within easy reach of the University of Kent

